

Dear NY-44 Beneficiary,

We are proud to offer you access to a new benefit provided through the NY-44 Health Benefits Plan Trust. There is no out of pocket cost for NY-44 beneficiaries to use our services. 247 OnlineCare is a telehealth service, connecting you with medical providers 24 hours a day, 7 days a week. We treat acute care illnesses by integrating our Skype like platform with a HIPAA compliant electronic medical records system; the same sort of system used in your local doctor's office. Our medical providers are trained to diagnose a variety of non-emergent diseases, illnesses, injuries and symptoms, including:

- Allergies
- Bites and Stings
- Bronchitis
- Common Cold
- Flu
- Pink Eye
- Rash
- Sinus Infections
- Sore Throat
- Sprains and Strains

Below you will find your username and password. Please log-in to your account by visiting [www.247onlinecare.com](http://www.247onlinecare.com) or by downloading our mobile applications (for best results utilize the Google Chrome web browser.) You will find us in the IOS and Google Play marketplaces (search: 247 Onlinecare). Once logged in you will be prompted to fill out the required account information to begin.

**Username:** XXXXXXXX

**Password:** XXXXXXXX

Once your account has been created using the provided username and password, you can access our service any time day or night.

Your dependent beneficiaries will be linked to your account when you login. You will be prompted to enter personal email addresses for your spouse and dependents over age 18. This will allow them to set up their own accounts.

Please reference our detailed user guide for step-by-step directions on how to setup your account and launch a medical consultation. Our user guide can be accessed by [clicking here](#).

If you have any questions, concerns, or issues please do not hesitate to contact our customer service department at 1 (844) 247-ONLC.

Thank you,

247 OnlineCare Team



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